

INSTRUCTIONS FOR RETURNING A SHIPMENT: (applicable only for shipments from EU)



OCUN

1. Link for returning the shipment and enter password:



www.mydhl.express.dhl/cz/en/RECALLCONDORHMSTRIPLE



2. Enter password and submit

3. Order transportation
Ship → Create a Shipment

4. Fill in your personal information (name, address, etc.)

5. Select the default address

(OCUN | Hrnčířská 1557 | 295 01 Mnichovo Hradiště | Czech Republic)

► Next



The screenshot shows the DHL Express 'Create Shipment' form. The 'From' section is highlighted with a red box and a red circle containing the number '4'. The 'To' section is highlighted with a red box and a red circle containing the number '5'. A 'Contacts' pop-up window is open, showing a table of contacts with the 'OCUN' contact highlighted in red. A red arrow points to the 'Next' button at the bottom right of the form.

From (4)

Name: First Name and Last Name *

Business Contact

Company: *

Country/Territory: Czech Republic ✓

Address: *

Address 2: *

Address 3: *

Postal Code: * City: * State: *

Residential Address

Email Address: DHL will send shipment notifications to this email address *

Phone Type: Mobile Code: 420 ✓ Phone: *

SMS Enabled

EORI Number: Enter IOSS in Customs Declaration section

To (5)

Name: First Name and Last Name *

Business Contact

Company: *

Country/Territory: *

Contacts

Show this Address Book: Group Ship TO

All Search

Nickname	Name	Address	City	Country
OCUN	OCUN	Hrnčířská 1557	MNICHOVO HRADISTE	Czech Republic, the

1 - 1 of 1

EORI Number: Enter IOSS in Customs Declaration section

Notes about this contact



OCUN

6. Fill in the contents of your shipment (in detail)

Provide details in English only

7. Fill in **RECALL CONDOR HMS**

► Next

DHL Express Help and Support Find a location | English | Český

Home Ship Track Manage Shipments 9 My Shipment Settings My Profile

Create Shipment — Pay — Print Cancel Save for Later

From
OCUN
RP Climbing s. r. o.
Hrnčířská 1557
MNICHOVO HRADISTE PRG 295 01
Czech Republic

To
OCUN
RP Climbing s. r. o.
Hrnčířská 1557
MNICHOVO HRADISTE PRG 295 01
Czech Republic

Shipment Details
What are you shipping?

Packages ✓
Packages are goods, merchandise or commodities for personal or commercial purposes.

Prohibited Items
Some items that are prohibited when shipping to Czech Republic. [View Prohibited Items](#)

6 Summarize the contents of your shipment (in detail) ⓘ
Provide details in English only

Condor HMS Triple ✓
17 / 170

7 **RECALL CONDOR HMS TRIPLE**
Your first reference will appear on your shipping label/waybill. All additional references will not show on shipping

RECALL CONDOR HMS ✓

Add Reference

What is the value of your shipment?

Value CZK

Next

Next

8. Confirm (Next)



The screenshot shows the DHL Express 'Create Shipment' page. The 'From' and 'To' addresses are both OCUN, RP Climbing s. r. o., Hmčirska 1557, MNICHOVO HRADISTE PRG 295 01, Czech Republic. The package is 'RP Climbing (OCUN)' with a quantity of 1, weight of 1 kg, and dimensions of 10 cm x 10 cm x 10 cm. The total weight is 1 KG. A red circle with the number '8' and a red arrow points to a green 'Next' button.

9. Select an option ► Next

The screenshot shows the DHL Express 'How will you pay?' screen. A dropdown menu is open, showing two options: '30XXX1893 - Import EU' and '30XXX6667 - CZ'. A red circle with the number '9' and a red arrow points to the dropdown menu. A red box highlights the 'Next' button. An information icon (i) is next to the text 'shipping Recall parcels is free'.

10. Choose a day ► Select

The screenshot shows the DHL Express 'Create Shipment' interface. At the top, there's a navigation bar with 'Home', 'Ship', 'Track', and 'Manage Shipments' (5). Below that, there are buttons for 'Create Shipment', 'Pay', and 'Print'. The main area displays shipment details: 'From' and 'To' addresses (OCUN, RP Climbing s. r. o., Hrnčířská 1557, Mníchovo Hradiste PRG 295 01, Czech Republic), 'Packages Condor HMS', 'Declared Value', 'No Shipment Protection', 'RP Climbing (OCUN) - 1 Piece - 1 kg (10 X 10 X 10 cm)', and 'Transportation charges paid by 30XXX6667 - CZ'. A date picker is active, showing a calendar for February and March. The date 'March 2 Monday' is selected. Below the calendar, there's a section for 'Delivery Date' and 'Delivered By'. The 'Delivered By' section shows 'March 3 Tuesday' and 'End of Day'. A green 'Select' button is highlighted with a red box. To the right, there's a 'GoGreen Plus - Carbon Reduced Shipping' section with a leaf icon and text: 'CO2 emissions from air transport are reduced (inset) through the use of Sustainable Aviation Fuel. Learn More'. At the bottom right, there are 'Cancel' and 'Save for Later' buttons.

11. Choose how you want to send your shipment ► Next

The screenshot shows the DHL Express 'Create Shipment' interface, continuing from the previous step. The shipment details are the same. The 'Shipment Date' is 'Mon, 2 March, 2026' and 'Shipment Cost' is shown. The 'Delivery Date' is 'Tue, 3 Mar, 2026' and 'Delivered By' is 'End of Day'. A question is asked: 'Do you want to schedule a courier pickup?'. There are two main options: 'Yes - Schedule Pickup' and 'Drop off at DHL Service Point'. A 'No' option is also present. A 'TSA Privacy Notification' section is visible. A green 'Next' button is highlighted with a red box. Below the 'Yes - Schedule Pickup' button, there's a red box with text: 'use this button if you require a DHL courier to pick up your parcel at your location'. Below the 'Drop off at DHL Service Point' button, there's a red box with text: 'use this button if you are carrying it to DHL service point'. At the bottom right, there's a red box with text: 'use this button if you are car...'. At the bottom left, there's a red box with the text 'ocun.com'.



12. Find location ► Next

Label Printing Options

On My Printer ✓ At Service Point

Print label and affix to the shipment Get a QR code to print label at a Service Point

12 **Select a Location**
Find a location

Next

13. Confirm summary ► Accept and Continue

Send a maximum of 20 items using this shipping method (max 20 kg).

Shipment Cost Summary

EXPRESS DOMESTIC Total
Wed, 4 Mar, 2026 - End of Day

Volumetric Weight 0,2 kg
Total Weight 1 kg
Chargeable Weight 1 kg

Terms and Conditions

By clicking on **Accept and Continue** I am agreeing to [Terms and Conditions](#), and declare that this shipment does not include any [Prohibited Items](#).

13 **Accept and Continue**

14. Print Documents (label)

Print and You're Done!

Print and preview your documents

Shipping labels and customs documents must be printed for the DHL courier



Label (Waybill) Receipt

Print Selected Documents

Your Tracking Number

6113819106
Piece # 1:
JD014600012511576134

☆ Save as Favorite



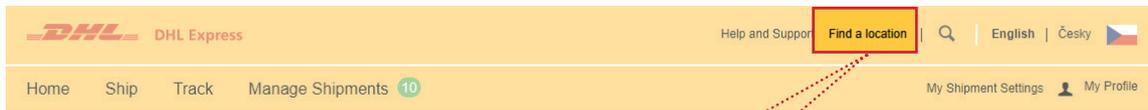
download the documents and print the shipping label to hand in at the DHL PICK UP location



ATTENTION:

You can send the shipment in your own packaging. If you do not have your own packaging, you can use a DHL envelope, which is free and will be issued to you at a DHL location or by a DHL courier.

Send a maximum of 20 items using this shipping method (max 20 kg).



If you need to find the nearest drop-off location, click here.

