

RECALL CONDOR HMS Triple carabiners
Product number 03550

Also sold as part of special packs
Prod. č. 04106, 04716, 04717

January 2026

Affected products:

03550 - CONDOR HMS Triple

04106 - BELAY SET CONDOR Triple/HURRY

04716 - BELAY SET CONDOR Triple/BOW

04717 - BELAY SET CONDOR Triple/HABU



OCUN

Product affected by the recall (send it to the manufacturer)	Product not affected by the recall (do not send)
<p>Manufactured and delivered in this period 20.11.2023 – 28.11.2025</p> <p>Batch number: 24003xx 24004xx 24010xx 24023xx 24024xx 24025xx 25005xx 25006xx</p>	<p>Manufactured and delivered in this period: until 20.11.2023</p> <p>Batch number:</p> <p>All of the batch numbers which are NOT in the left column.</p> <p>All the products marked with a symbol * even if they are mentioned in the left column. These products have been analyzed and their use is safe.</p> <p>All the products manufactured and delivered after 1.1.2026</p>
<p>Where to find the information I need?</p> <p>The informations are mentioned at page 2 of this document (Product identification).</p>	

DESCRIPTION:

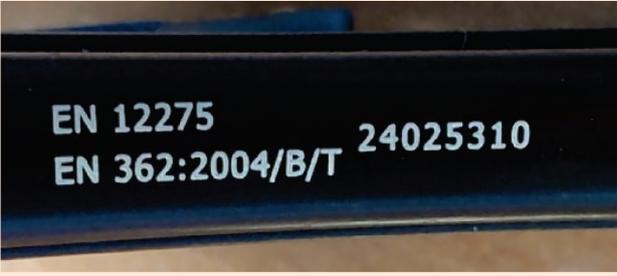
Gate malfunction can occur on carabiners in these products.

The gate does not close automatically and has to be closed manually by hand.

We are not aware of any personal injury caused by this potential malfunction.



Product identification:

Product affected by the recall (send it to the manufacturer)	Product not affected by the recall (do not send)
marking*	
* Marking on the spine of the carabiner	
	

Batch number



How to return the product:

1. **Fill in the recall form.**
2. **Don't forget to include your address, phone number and e-mail.**
3. Hand over the product and the recall form to our nearest dealer (see <https://www.ocun.com/service/dealers>).
4. You can also pack the product into a parcel, add the recall form and send it to the following address:

If you are shipping from Germany: Mailbox.com, RP Climbing - ID3694, Dresdner Straße, 02763 Zittau, Deutschland

If you are shipping from other EU countries: RP Climbing s.r.o., Hrnčířská 1557, 295 01 Mnichovo Hradiště

5. If you are outside EU, choose the option mentioned in paragraph 3.
6. After receiving the product to our warehouse, we will analyse whether the potential failure can occur, or not. Based on the result of the expert assessment, we will either send it back to you, or replace the product with a new one.
7. If you have bought this product in a special pack together with harness or helmet, please send back the Via-ferrata set only.
8. In case of any questions or uncertainties, contact our customer service: recall@ocun.com (+420 326 211 716)

Yours sincerely

Team OCÚN



REKLAMAČNÍ PROTOKOL

PRODUCT COMPLAINT FORM / REKLAMATIONSFORMULAR



OCUN

KONCOVÝ ZÁKAZNÍK / END CUSTOMER / VERBRAUCHER

*Jméno a Příjmení:

*Name:

*Vor- und Nachname:

*Adresa:

*Address:

*Adresse:

ulice, město, PSČ / street, city, ZIP / Strasse, Stadt, PLZ

Země:

Country: / Land:

*Telefon:

*Phone: / *Telefon:

*E-mail:

VÝROBEK / Product / Produkt:

*Název výrobku:

*Name of product:

*Produktname:

*Velikost:

*Size:

*Grösse:

*Barva:

*Color:

*Farbe:

*Počet:

*Quantity:

*Menge:

*Název výrobku: *Name of product: *Produktname:	*Velikost: *Size: *Grösse:	*Barva: *Color: *Farbe:	*Počet: *Quantity: *Menge:
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

*Popis reklamované vady / *Description of claim: / *Beschreibung der Reklamation:

*Datum zakoupení výrobku:

*Date of buy / *Kaufdatum:

*Číslo nákupního dokladu:

*Number of shopping voucher:

*Quittung Nr.:

Datum:

Date:

Datum:

Podpis:

Signature:

Unterschrift: